

# ITA

SUMMER 2019  
VOLUME XXV No. 1

# News

INTERMOUNTAIN THERAPY ANIMALS *Quarterly*

**20 Years: Reading Education Assistance Dogs® (R.E.A.D.®) continues to thrive around the world**



[therapyanimals.org](http://therapyanimals.org)

**Building Relationships and Connections: It's a key factor in why the R.E.A.D.® Program is so successful**

## Who are Intermountain Therapy Animals?

We are a human service organization, a 501(c)(3) nonprofit, headquartered in Utah, that brings the gifts of animal companionship and interaction to people in need. Our mission is to **enhance quality of life through the human/animal bond**. Our volunteers (people and their own pets) make regular visits to those who are physically or developmentally disabled, emotionally or psychologically impaired, lonely or suffering from depression. All services are free of charge to both client and facility.

ITA therapy animals and their handlers are screened, trained, licensed and insured to participate in animal-assisted interactions (AAI), which range from casual and informal to rigorous, goal-driven aspects of formal therapies. Successful teams have completed both health and temperament screening and volunteer training.

Now in our 26th year, we are one of the oldest and largest groups of our kind in the United States, with more than 350 volunteer teams visiting at more than 200 hospitals, counseling centers, nursing facilities, detention homes, extended care centers, and schools. Chapters of ITA now thrive in Montana, Idaho, and Kentucky.

We are also the founders of Reading Education Assistance Dogs® (R.E.A.D.®), a literacy support program to foster in children the love of books and the reading environment. R.E.A.D. has spread throughout the United States and beyond since we launched it in 1999.

If you would like more information about us and our work, please contact Executive Director Kathy Klotz at 801-272-3439. We welcome all who want to lend a helping paw! ♥



## Board of Directors

### Jane Fischer (Board President)

CEO, Pampered Pets of Utah

### Becky Butler

SLC Business Owner

### Amanda Choudhary

Admin. Director, Family Support Services, Primary Children's Hospital

### Peggy Chudd (Board Vice President)

ITA Team Volunteer

### Jane Peterson

Director, Matt's Place / ITA Team Volunteer

### Volunteer Member Representatives (non-voting)

### Eileen Ambrose

### Carol Prince

### Beth Wolfer

## Advisory Board

**Gary Bates**, 19th Special Forces, Utah National Guard

**Jan Bates**, Director, Community Affairs, Questar (Retired)

**LuEllen Brown**, Social Worker, Mountain Ridge Counseling Center, Brigham City

**Katie Domann, DVM**, Animal Health & Nutrition

**Karen Duncan, MSN, RN**, Community Volunteer

**Pamela K. Faler, M.A., M.F.T., P.C.**, Marriage & Family Counselor

**Laura Moseley Helm**, Physician Assistant

**Mary Renck Jalongo, PhD**, Professor Early Childhood Education, Indiana University of Pennsylvania (Retired) and Journal and Book Series Editor, Springer Nature

**James J. Lynch, PhD**, Author and Researcher

**Stephanie Magid**, Vice President, Goldman Sachs

**Sandi Martin, RN, BSN, NCBF**, Oakwood Health Care, Michigan

© Intermountain Therapy Animals 2018

# Animals: Are We Ready to Expand our Views?

AS OUR WORK IS ACCOMPLISHED BY MEANS OF "TEAMS"—A PERSON WITH HIS/HER OWN COMPANION ANIMAL—we spend a lot of time educating our humans on all the gifts that each animal can bring to animal-assisted interactions: how intuitive they are, how often they know more than us about which patient most needs their attention, how important it is for us to honor their needs and preferences and advocate for their safety and protection.

We humans are so accustomed to assuming that our dogs will go wherever we want to go, do whatever we want to do, and enjoy it because they love us. Often this can be true, but not always. With prospective teams, we always start by helping the human assess whether therapy work is indeed a job their dog will want to do, because in truth, only a small minority of dogs enjoy lighting up for each new stranger that crosses their path, especially a stranger who is struggling through some very tough times, as most of our clients are.

We talk about what it means to advocate for your partner—indeed, to see one's animal as a *true partner*—not just a tool or a piece of medical equipment, to be called into action as needed.

This remains a constant challenge for us, because we humans have thousands of years of history wherein we have always assumed ourselves to be above, better than, all the other animals in our world. We're more intelligent, more capable; indeed, we've come to "master the world," haven't we?

Well, no, not really. The more science learns about other species, the more dazzling the facts. Animals have skills and senses immeasurably beyond their human counterparts, even if most of them do not have opposable thumbs.

We have learned a lot in 25+ years of this practice, and had our minds and hearts burst open with many of the things we have seen. Our animals have so much to teach us, and they deserve the best from us.

Here's a shocker: In June 2019, the Indian government declared that the entire animal kingdom, including avian and aquatic beings, are declared as legal entities having a distinct persona with corresponding rights, duties and liabilities of a living person. All the citizens throughout the State of Haryana are hereby declared persons in loco parentis as the human face for the welfare/protection of animals. The new law includes 29 points that must be observed. You can read the whole declaration here:

<https://www.livelaw.in/top-stories/ph-hc-declares-entire-animal-kingdom-including-avian-and-aquatic-as-legal-entities-with-all-rights-and-duties-of-living-persons-read-judgment-145417>

We invite you to consider where you put animals on the spectra of consciousness, intelligence, awareness, and even spirituality. And check the sidebar at right for things that many of the great minds among us have said in this regard. ♥

The soul is the same in all living creatures, although the body of each is different.

—Hippocrates (460 - 377 BC)

Every creature is a word of God.

—Meister Eckhart, German theologian, philosopher and mystic (c.1260 - c.1327)

We need another and a wiser and perhaps a more mythical concept of animals . . . We patronize them for their incompleteness, for their tragic fate of having taken form so far below ourselves. And therein we err and err greatly. For the animal shall not be measured by man. In a world older and more complete than ours, they move finished and complete, gifted with extensions of the senses we have lost or never attained, living by voices we shall never hear. They are not brethren; they are not underlings; they are other nations, caught with ourselves in the net of life and time, fellow prisoners of the splendour and travail of the earth.

—Henry Beston (1888-1968)

The greatness of a nation and its moral progress can be judged by the way its animals are treated.

—Gandhi

Until he extends the circle of his compassion to all living things, man will not himself find peace.

—Albert Schweitzer



### Intermountain Therapy Animals

4050 South 2700 East, Salt Lake City, Utah 84124

(or) P.O. Box 17201, Salt Lake City, Utah 84117

Tel 801-272-3439 • Fax 801-272-3470

Toll-free 877-485-1121 • e-mail: [ita@therapyanimals.org](mailto:ita@therapyanimals.org)

[www.therapyanimals.org](http://www.therapyanimals.org)

We're a Favorite place on Google



### ITA Staff

**Executive Director** : Kathy Klotz (H) 801-277-8271

**Asst. Director / ITA R.E.A.D.® Coordinator** : Karen Burns

**National Affiliate & R.E.A.D.® Coordinator** : Sue Lee

**Administrative Services** : Melissa Byrd

**Office Manager** : Cindy Harris

**Volunteer & Facility Coordinator** : Sabrina Walker

**Newsletter Editor** : Kathy Klotz

**No. Utah Coordinator** : Judy Curtin

**So. Utah Coordinator** : Karen Sorenson

**Utah Valley Coordinator** : Brett Beasley

**Montana Coordinator** : Nancy Rosen

**Montana (Helena area) Coordinator** : CJ Puotinen

**Idaho Coordinator** : Connie Sharkey

**Kentucky Coordinator** : Kay Miller



Find ITA at:  
[www.facebook.com/IntermountainTherapyAnimals](https://www.facebook.com/IntermountainTherapyAnimals)

Find R.E.A.D. at:  
[www.facebook.com/ReadingEducationAssistanceDogs](https://www.facebook.com/ReadingEducationAssistanceDogs)

Intermountain Therapy Animals' NEWS is sent to all members and contributors. Please call the ITA office at 801-272-3439 if you would like to receive it, whether by mail or e-mail.

## From ITA's Board Chair

*Dear Friends,*

I have had the greatest honor serving as Intermountain Therapy Animals' Board President since 2015. I am especially excited about this being our 26th year of providing therapy animals to thousands of people, not only in our Utah communities, but in several other states and countries. ITA's mission is "Enhancing Quality of Life Through the Human-Animal Bond." Our exceptionally dedicated volunteer teams have certainly improved many lives throughout the past 26 years! I have a passion for the work that ITA does, and I thank the volunteers and their therapy animals from the bottom of my heart.

No matter what crises are going on in the world around us, individual people of all ages and socio-economic circumstances receive devastating diagnoses and injuries every day. Our teams are there to help them re-ignite their hope and enthusiasm for life, inspiring them to move forward

on the tough path to healing. Our therapists tell us over and over, year after year, that the animals inspire cooperation, participation and progress that they cannot otherwise get from their patients. And we are good medicine for families and staff, as well.

ITA has grown to be one of the most successful organizations of our kind. But it's a constant challenge, as for all charities big and small, to keep providing these crucial services during these challenging economic times. If you believe in the power of the human-animal bond, we ask for your help to continue helping our patient/clients in over 150 healthcare facilities to heal. Please do all you can to make room for ITA in your budget and your heart. Investing in animal-assisted therapy is a guaranteed Return on Investment—it succeeds every time!



Jane and Charlie

As Board President, I am hopeful that ITA can count on your support. We need you now more than ever, so that we can continue to serve thousands of people in our community every year!

With my most sincere thanks,

*Jane Fischer*  
ITA Board President

You may be able to make your donation to ITA go twice as far. Check to see if your employer will match your contributions. **2x**



Intermountain Therapy Animals (#76194) participates in the Combined Federal Campaign, making it possible for all federal employees to donate to us through their workplace payroll deduction plans.

# IAHAIO

## What's That?

The International Association of Human-Animal Interaction Organizations ([www.iahaio.org](http://www.iahaio.org)) is the global association whose members engage in practice, research and/or education in animal-assisted interactions. These activities serve to promote pet ownership, the human-animal bond, and respectful approaches to engaging with animals.

The very large cadre of member organizations strongly positions IAHAIO to lead the HAI field in important directions.

IAHAIO holds a triennial conference in interesting places all around the world, and to date ITA had never attended, but since the 2019 gathering was to take place in upstate New York, we figured this was our chance. Kathy Klotz and Karen Burns attended in April 2019, and got to meet with over 300 colleagues from around the globe.

The conference theme (see photo at right) was "Science Meets Practice:

Creating Healthy Environments for People and Animals."

With primarily a research emphasis, the three days were filled with various presentations and study results. One we especially appreciated was research by the Mayo Clinic, measuring stress in therapy animals. Results were significant in showing that dogs who visit once a week were less stressed than those who visited monthly or semi-monthly—in other words, they learned the job and the routines, were more comfortable and knew what to do.

Much discussion centered around the fact that only recently have people begun to consider the impact of animal-assisted interactions on the animals. A major theme was to recognize that all the healing potential of our animals for their clients is meaningless if it comes at the expense of the animals.

ITA is pleased to know we have been on



Science meets practice  
Creating healthy environments for people and animals

the right side of these issues for many years already, in encouraging our humans not to treat their animal partners as tools or pieces of equipment; in encouraging weekly participation; in having a time limit for visit interactions; and on expecting training and teaching to be non-punishing and non-aversive. We all have further to go on this path, but our direction is True North.

—Kathy Klotz

## Be a part of Intermountain Therapy Animals —With or Without Your Pet

**Yes!** I will help ITA teams continue to bless the lives of so many who need them. Here is my tax-deductible gift:

- \$25 Friend  \$50 Supporter  \$100 Partner  \$250 Advocate  
 \$500 Patron  \$1,000 Benefactor  \$5,000 The 4-Paw Circle

Name \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

City / State / Zip \_\_\_\_\_

E-Mail \_\_\_\_\_

CHECK ENCLOSED  CHARGE:  AMERICAN EXPRESS

DISCOVER  MC  VISA

CARD # \_\_\_\_\_

EXP. DATE \_\_\_\_/\_\_\_\_ SECURITY CODE \_\_\_\_\_

SIGNATURE \_\_\_\_\_

Please send to Intermountain Therapy Animals:

4050 SOUTH 2700 EAST, SALT LAKE CITY, UT 84124 (or) PO BOX 17201, SALT LAKE CITY, UT 84117

Your donations are tax-deductible to the full extent of the law. Thanks for your support!

## The Lighter Side



The therapy dog after I share all my problems:

### DOG TEXT ACRONYMS

- WTF: Where's the food?  
OMG: Outside munching grass  
BAE: Barking at everything  
BIMBY: Buried in my back yard  
BFF: Begging for food  
CUBAR: Chewed up beyond all recognition  
FOMO: Freaking out, missing owner  
NSFW: New smell from window



## About Both Ends of the Leash

### Alisa Quist & Millie Salt Lake City, Utah



yes, but “please bring her any time you like, come right in the front door, and the only area off limits is the dining room.” Then she went further, and asked if it would be all right if other residents could also visit with Sammy. Well, I was astounded and Granny was so grateful! She was proud to show off her granddaughter’s dog. And there were so many residents who loved saying hello when we visited. I hadn’t anticipated how fun it would become.

I had been considering volunteering with ITA for about a year when a friend and neighbor, who knows Millie well and who also volunteers with her golden retriever, encouraged me to get started. I didn’t know just how amazing and joyful it could be. I love how a simple visit from a

dog can absolutely transform someone’s day.

Millie has always been a kind and friendly dog who loves to say hello to everyone she meets. I have never seen her exhibit a mean or aggressive trait—her nickname is Millie-Marshmallow. What I didn’t predict is just how great Millie is at making people feel comfortable and relaxed in her company. She has an intuitive personality, and can approach people in exactly the right way to make them feel happy, calm and reassured. She especially loves children. She has an innate ability to match her energy to the person and the situation. If there’s an opportunity to play ball or go for a walk with kids in physical therapy, she will gladly do so. If we need to play a little more calmly, she is happy to lie on the floor and just gently roll the ball back to you with her nose. This has become a favorite game with the kids at Primary



Children’s physical therapy in Bountiful. Any opportunity to get pats and a belly rub is always welcome, especially while listening to a story at the library in a R.E.A.D. session. This always gets a laugh from a child and parent—Millie shamelessly sprawled out on the floor with her tummy within reach.

We visit a long-term care and rehab facility twice a month, and Millie’s visits always begin with a cheerful greeting from the receptionist and the physical therapists. It’s not always patients who need a dog hug. The staff at our facility (Life Care of Salt Lake) have welcomed us with open arms. And Millie makes sure they don’t forget to give her a treat when we are leaving.

We have helped students deal with finals week at SLCC. Ask a harried, stressed college student if they would like to pat a dog for a few minutes, and the answer is usually a huge exhausted sigh, and somewhat emotional “Oh YES—please” and they immediately collapse to the floor and hug Millie. Millie hugs them right back.

Millie started her therapy career as my best friend, helping me get through some emotionally difficult and life-changing situations. Now she is an expert at giving support, love and optimism to everyone we meet as an ITA team. We both love this job. ♥

—Alisa Quist

I started volunteering with Millie in 2017. I had wanted to be a volunteer for some years before that, but life threw some curves my way which made it impractical until then. And truthfully, Millie needed some maturity before she could do this job to her utmost. She was a wild and crazy Labrador puppy I adopted at ten weeks old from a breeder of high-powered hunting dogs. Turns out, Millie didn’t like to hunt. Career change! She turned nine years old in December, but she looks and acts much younger.

The first experience I ever had with a dog in a care setting was after we made the difficult decision to move my grandmother into an assisted living facility. At that time I had Sammy, another black lab, who my granny adored and who I knew she would miss terribly. I schemed and plotted to sneak Sammy in for a visit, but my conscience got the best of me, and I ended up asking the director if I could possibly bring her in secret to visit, maybe outside on the patio? She surprised me when she not only said

## About Both Ends of the Leash

### Lisa Miller & Moki Salt Lake City, Utah



**What is Moki’s favorite part of volunteering?**

Moki thinks that he’s the coolest cat on the planet and loves it when people pay attention to him. Young, old, indoors or out ... he likes all of the attention.

**Where is Moki’s favorite place to be pet?**

Everywhere. All over. He likes to be held like a baby and have his ears, stomach, back, legs, and face stroked.

**Are there any places that Moki doesn’t like to be pet?**

No way!

**What population does Moki like to visit the most?**

Moki enjoys visiting hospice locations or with elderly folks.

**What is Moki’s favorite pastime outside of volunteering?**

Moki likes camping and going for trips in the car.

**How did Moki join the family?**

Moki was dumped at a campground in Blanding as a kitten. The campground owner thinks he was originally from the Monument Valley area. He was dumped with a shoebox full of other kittens, most of whom didn’t survive. He was about 3 pounds and had sunburnt ears and the worst gas ever when we first met him.

**Why did you know that Moki would be a good therapy cat?**

He is universally friendly and curious. He is gentle and patient. His purr box runs overtime.

**What is Moki’s favorite treat and/or toy?**

His favorite toy is anything he can get off of the counter (that he isn’t supposed to be on), regardless of how many cat toys are laying around. A laser pointer is a second favorite. He likes moist tuna kitty food treats.

**Does Moki like other animals?**

Yes, he and Benny, our ITA therapy beagle, are best buddies. He likes to wrestle.

**What is one of your most special stories about Moki’s volunteer experience?**

A woman at Rocky Mountain Hospice was so eager to visit with Moki. She loved cats, and while visiting with Moki told us about all of the cats she had had throughout her life. You could see the comfort and calm on her face as she shared her stories. Moki laid next to her the whole time, purring—I’m pretty sure he was listening to the story, too. ♥

—Lisa Miller

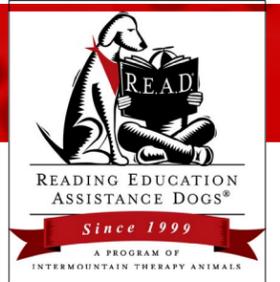
LEFT: Moki and Benny with Lisa’s husband Tim, on their way to client rooms. (Lisa is taking this photo. The whole family visits together, Tim partners with Benny and Lisa with Moki.)

RIGHT: Moki and Benny relaxing together.



One reason so few cats enjoy therapy work is most of them are miserable riding in cars. Not Moki, the happy and curious traveler.





# A Librarian Talks About the Value of R.E.A.D.

February 21, 2019

The R.E.A.D. program from ITA is our very best program at Sandy Library. On average, we offer about 30 programs each month for children and about eight for adults. Every one of these is for either entertainment only or geared toward those who can already read well. R.E.A.D. is our only program designed specifically for preschool and elementary-aged children who need encouragement with reading. And it is so popular and so desperately needed in our community.

The numbers who attend attest to its importance and popularity. We open the register on the first of each month and it is completely filled within two or three days. We have had patrons tell us they have tried to get a spot for their child, but it may take several months of trying before they are lucky enough to get in. Each month we average between 40-50 patrons attending. We just were lucky enough to have a third R.E.A.D. team join us and we ended up having 72 patrons the next day. This may be a record for us! .... The parents are often overwhelmed with gratitude. They usually have nowhere to turn to get free, fun tutoring and reading encouragement for their children, but R.E.A.D. dogs give them what they need. No pressure--just a quiet, listening dog and a nice, welcoming handler. What could be better?

I have worked with the R.E.A.D. program for over 11 years now, and I must comment on the handlers, too. Their dedication in volunteering every month and their patience with gently working with the children is truly remarkable. They have my deep respect, truly.

I hope you will continue to give this valuable program all the support you can.

Thank you!

*Cynthia Jarvie*

Sandy Library, Sandy, Utah



There are as many ways to enjoy reading together as there are R.E.A.D. dogs and kids.

## Coming soon:

- Our new R.E.A.D. training video, 40 minutes filled with 20 years of experience!
- R.E.A.D. will be part of the TEDxSLC event in Salt Lake City on September 21, 2019. 364 applied, and only 14 were chosen!



## 20 Years – 26 Countries

These are all the countries and regions, in addition to the United States, where R.E.A.D. is currently flourishing:

Austria	Dominican Republic	Luxembourg	South Africa
Belgium	Finland	Mexico	Spain
Bosnia-Herzegovina	France	The Netherlands	Sweden
Canada	Germany	Norway	The United Kingdom
Chile	Iceland	Portugal	Wales
Colombia	Italy	Republic of China/Taiwan	
Croatia	Kazakhstan	Slovenia	

April 18, 2019

I have had therapy dogs for years and have been taking them to schools and libraries for R.E.A.D.ing for the last decade.

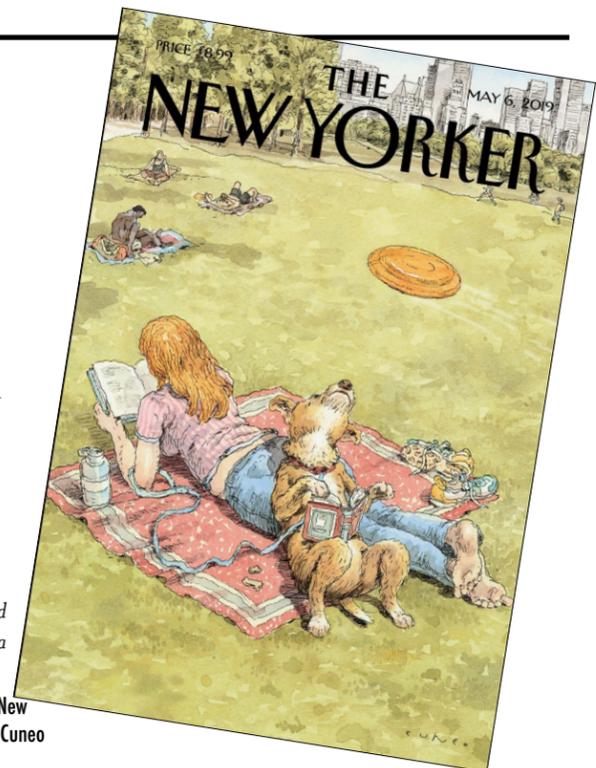
My old male, Jack, passed away about two years ago. But I was in the library recently with my current therapy dog and a little boy came up to me and asked, "Is that Jack's sister?" I looked at him surprised because Jack has been gone for a while. My dogs were not related, but were the same breed and lived in the same house (and I was speaking to a 10-year-old) so I said, "Yes, how did you know?"

He replied, "Jack taught me to read."

It made my day. My year. It made me realize we really *do* make a difference. ❤️

Sally Loveland  
R.E.A.D. Team in Tulsa, Oklahoma

"To fetch or not to fetch?" the cover of the New Yorker on May 6, 2019, illustrated by John Cuneo





“...enhancing quality of life through the power of the human-animal bond.”

ITA has now been fulfilling our mission of **enhancing quality of life through the human-animal bond** for more than 25 years.

**During our landmark 25th year (2018), we were pleased to introduce the ITA Heart & Paw Circle, for those who have chosen to leave a legacy of love by including ITA in their estate planning.**

Many of you who are reading this have already been long-time supporters of our work, which has been significant in helping us reach so many for a quarter of a century already, and would welcome an opportunity to help us assure our future.

Or maybe you believe in our mission but don't have the immediate resources to be a donor. Leaving a gift in your will or trust may be just the right donation option for you.

By including ITA in your estate plan, you will help our organization reach far into the future to extend our life-enriching services. At the same time you will leave an enduring expression of your values and vision of the world for years to come. It is a world that will include your descendants, along with future generations.

Here is the information you need to name ITA in your estate:

Intermountain Therapy Animals  
4050 South 2700 East  
Salt Lake City, UT 84124  
801.272.3439  
State of Utah nonprofit corporation  
Federal tax ID # 87-0517629

Anyone, regardless of the size of their estate, can make a bequest to ITA. When you do, you provide vital resources for tomorrow. And when you let us know of your intentions, you will become a member of ITA's Heart & Paw Circle, a special group of members who are dedicated to our mission.

When you become a Lifetime Partner of ITA through the Heart & Paw Circle, ITA will recognize your extraordinary commitment with a certificate of appreciation, special recognition at our annual gala, and your choice of a beautiful crystal desk accessory or sterling silver pendant or pin. But most importantly, you will have the peace of mind of knowing that the compassionate services you believe in now will be carried on well into the future.

Please use the response form at right to let us know if you would like to include — or already have included — ITA in your estate planning.

**ITA's Heart & Paw Circle ~ Inaugural Members:**

- Betty Keuffel
- Lynne S. Sherman
- Nancy Brooks
- Alice Pearson
- Jill Bryson
- Luana Chilelli
- Karen & Tom Duncan
- Jane Fischer
- Kathy Klotz
- Bee Lufkin
- Kay Miller



## I am a Proud Member of ITA's Heart & Paw Circle

Okay, I will happily own up to my own biases. First, I have been a member of Intermountain Therapy Animals since its inception in late 1993 (I am member #13) and Executive Director since January 1997. And ITA has been part of my estate plan ever since I drafted my first will about 20 years ago.

Perhaps it's easier for me to give since I have no children or grandchildren who might benefit from my estate. But I wouldn't have been here so long, or cared so much, if I hadn't seen, over and over, the awe-inspiring benefits of having therapy dogs enhance people's efforts to heal and learn and grow.

There is simply nothing like an animal to make a dramatic and valuable difference in the everyday, real-world challenges that people face. Animals are an incomparable force for good. We watch them become catalysts, motivators, sources of hope, fun and inspiration and all the while—very significantly—they never criticize or judge.

So it's no surprise that I am an enthusiastic charter member of ITA's Heart & Paw Circle.

After 26 years in academic (UCLA) and corporate environments, where I worked mostly in public opinion research, discovering animal-assisted interactions with my Australian Shepherd, Foster, finally showed me what I wanted to be when I grew up. Putting people and animals together, for the happiness and healing of both, is among the most joyful and rewarding "work" on earth.

We have long held that companion animals, therapy and otherwise, are one of the best answers to the daily challenge of

defeating the forces of fear, hatred and violence in the world. They are superb role models. They offer no criticism, no shallow judgment, just total acceptance. Just love. And basking in love and acceptance is the most validating experience we can have, liberating us to stop being afraid, to be our best selves, to bloom, to heal.

What our animals do, that is so inspiring in supporting healing, is definitely personal. It is the very definition of healthy relationships. Psychologists and other scientists now tell us that relationship is indeed the essential requirement for producing positive change.

We will keep on recommending lots of furry, four-paw love—it's a comfort and a constant in our ever-more-challenging world, and I urge you to join me in supporting this important work by becoming a member of ITA's Heart & Paw Circle.



HEART & PAW CIRCLE MEMBER  
2018

KATHY KLOTZ  
ITA EXECUTIVE DIRECTOR

**ITA's Heart & Paw Circle ~ for further information:**

YES, I want to leave a lasting legacy to ensure that ITA can continue to bring the healing benefits of animal interactions to others long into the future.

- I have already included a gift to ITA in my will or estate plan.
  - I wish to remain anonymous.
- I am actively considering a gift to ITA in my will or estate plan. Please contact me with detailed information on my options.

Thank you! Please mail this form to:

Intermountain Therapy Animals ~ 4050 South 2700 East, Salt Lake City, UT 84124

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City/State/Zip \_\_\_\_\_  
Phone \_\_\_\_\_  
Email \_\_\_\_\_

# Appreciation

## 2 PAINLESS Ways to Help ITA

November 15, 2018

[ED. NOTE: 8-year ITA team Andrea Snarr and her partner, Scout, were hit by two cars earlier in November, and Scout ran a mile to get home, limping with his own injuries, to alert Andrea's husband and bring him to the scene. Other teams have been visiting Andrea during her stint at University Hospital, and we are so happy to report that Andrea was cleared to go home at the end of the month.]

I am sending this picture of Scout providing ME with therapy. It was a special moment. I am grateful to be part of such an amazing organization. Our ITA dogs are amazing. They can even heal their handlers!

Kind regards,  
Andrea Snarr



May 26, 2019

Dear Miss Lili\* –

Were we impressed or WERE WE IMPRESSED? Your "star performance" last night was superb. You were the highlight of the evening. Your gentle nature and all 'round persona was truly noteworthy, which prompted our note to you.

You learned your lessons well and you demonstrated your many talents beautifully. CONGRATULATIONS and keep up the good work. It is not a pawsability, but a probability that you'll go far in your new vocation, and we're not barking up a tree!

Hopefully, we won't get very ill, but if we do, do you make house calls?

You kept your partner in check, but please mention to Jody that you certainly deserve a pat on the back! Also, to quit being so stingy with the treats. Let's face it. You're DOG-GONE GOOD!

With our love and pride in you,

Phyllis and Jack M.  
Salt Lake City Newcomers Club

\*ITA partner of Jody Andes



If you shop at Amazon, go to **Smile.Amazon**, choose **Intermountain Therapy Animals**, and Amazon will donate 0.5% of the price of your eligible AmazonSmile purchases to us!



Shop at Smith's? They will donate a portion of your total purchase price to ITA, too. Use our code: **90277**

www.ThePhotoBox.com

Photograph your pet? It's a walk in the Park!  
801-546-7482

TPB

www.ThePhotoBox.com

TPB

TPB 801-546-7482



# Gifts to Honor & Remember

## Received since our last issue (Fall 2018)

### In HONOR of . . .

All My 4-Footed Ones, Past & Present

Kathy Klotz

Liz & Gary Dranow

Martin Presler-Marshall

Fred & Rosie, my ITA companions

Preston Chiaro

Jasper, my R.E.A.D. Dog

Linda Tipton

Kateau, my R.E.A.D. Pawfessional at Healing Friends. He is retired but still wishes to be involved!

Georgiana Stetter

Kathy Klotz

Georgianne Dalzen

Laurel Romero

Louie, my pet partner therapy dog

Phil Perrault

Molly

Kristy Allen

Porter & Jake, 2 great dogs

Erin Donnelly

Grady Smith

Judith Smith

### In MEMORY of . . .

Amos & Oreo, my amazing dog and cat. They are in our hearts forever.

Leslie Drury

Anyone who lost a loved one in 2018

Mary Ann Ellis

Armstrong (the first ITA dog I met) and Chance

Cindy Bender

Beau

Pam Gauch

Beijo, my ITA companion

Melissa Barnett

Betsy, ITA partner of Carol Prince

Pamela Schroeder

Boomer

Connie & Mark Cowett

Brinkley, a PWD who gave ten years of his almost-11 to be a great therapy and R.E.A.D. dog. We love and miss you every day!

Gwendolyn Brock

Charlie Miracle, companion of Jane Fischer

Penny & Sands Brooke

Kathy Klotz

Carol Matsumori

Anne Moskovitz

Jodi & Pete Samsonov

Chester & Rosie, my former ITA Therapy Dogs

Ellen Jesaitis

Preston Chiaro, Fred & Rosie, great ITA teams and a family of much generosity

Lee Ann Hansen

Delilah, companion of Gaye & Dayton Lierley

Jane Lee Fischer

Robert & Arlene Ellis

Mark Ellis

Finnegan

Eibhlin Glennon

Haley Fitch-Martin, companion of Bobby & Mike

Jane Lee Fischer

Judy Grof & Max, ITA Team

Milli & Chaz

Jamie, my ITA companion. She danced when she saw her ITA scarf, and she so loved all the children

Margaret Rostkowski

Jug Jouppi Sr. Thanks for teaching me about dogs!

Dave Jouppi

Phil & Bev Jentsch

Karen Jentsch

Lori & Rocea

John Stockinger

Nancy May

Ashley Sacharny

Kathy McNulty - Happy Birthday!

Mary Jo Burgess

My Mom

Shelly Edmonds

Paul Monaco, husband of ITA member Victoria O'Donnell

Nancy Rosen  
Libby, companion of Sydel Morris-Greco

Deborah Hyland

Farrel Pantos

Donna & Ralph Morelli

Piggy

April Hollingsworth

Ridge

Janet Owens

Rocky, companion of Kaye Haberer

Hilary Jacobs

Rudy, companion of Kathy & Jeff Higgs

Jane Fischer

Scruffy & Dusty, my amazing therapy dogs who gave so much to those in need.

Kay Miller

Scooby, companion of Jackie & Kerry

Jane Lee Fischer

Tavish, my wonderful companion and ITA dog. I will never forget you.

Linda Adams

Tessie, best friend of Kristin, Brendan & Nick McCullagh

Elaine Ellis

Trixie

Pamela Martin

Vera Young

Friends at SWIFT

Zoe, companion of Darci & Paul Deputy

Jane Lee Fischer

To OLIVIA'S LEGACY ~  
Endowment for R.E.A.D.®

Regan Burnett

## Art for the Heart



Jean Glaser  
Animal Portraits

For more info and pricing please see my website  
www.jeanglaseranimalportraits.com  
435-602-9158

Email: jean@craigandjean.com  
10% Discount for ITA Members



**The DOG'S MEOW**  
Est. 1996

**Salt Lake City**  
801.468.0700  
2047 East 3300 South  
SLC, UT 84109

**Draper**  
801.501.0818  
866 East 12300 South  
Draper, UT 84020

**PEG CHUDD**  
Cleaning Service  
801.466-2639 / 801.915.3647(cell)

**WAG MORE, BARK LESS.**

**ALPHA**  
WARRANTY SERVICES

**WE'RE HIRING**

You're fun. We're fun. We think we should work together! Come start and grow your career at Alpha with these amazing job opportunities. Check out all available jobs online.

- SALES SUPPORT
- CLAIMS ADJUSTER L1
- CUSTOMER SERVICE
- BILINGUAL CUSTOMER SERVICE

MORE POSITIONS AVAILABLE ONLINE

**APPLY TODAY!** | [www.alphawarranty.com/jobs](http://www.alphawarranty.com/jobs)

## ITA – The Facilities and Programs We Serve

Intermountain Therapy Animals team volunteers are currently participating in animal-assisted interactions (AAT or AAA), including R.E.A.D. programs, at the following facilities:

### UTAH – SALT LAKE AREA

Anderson-Foothill Library / SLC (R.E.A.D.)  
Avenues Courtyard (assisted living) / SLC  
Brookdale Care / SLC  
Canyon Rim Care Center (short- and long-term care)  
Carrington Court (Memory Care)  
Cascades at Riverwalk  
Chateau Brickyard / SLC  
The Children's Center / SLC  
City Creek Post-Acute  
Columbus Library (R.E.A.D.)  
Copper Hills Youth Center / West Jordan (residential treatment)  
Cosgriff Elementary / SLC (R.E.A.D.)  
Coventry at Cottonwood Heights  
DBT Day Treatment  
Discover Center  
Draper Library (R.E.A.D.)  
Dual Immersion Academy (R.E.A.D.)  
Ecker Hills Elementary School  
Emerson Elementary (R.E.A.D.)  
Ensign Elementary (R.E.A.D.)  
Genesis Youth Center  
Girls Transition Center  
Grantsville Senior Center  
HealthSouth Rehabilitation Hospital / Sandy (Long-term Rehabilitation)  
Highland Care Center / SLC (Senior Care)  
Highland Ridge Hospital (Addiction Recovery)  
Holladay Library (R.E.A.D.)  
Huntsman Cancer Institute  
The Inn at Barton Creek  
Inspiration Hospice  
Intermountain Christian School / Holladay  
Intermountain Medical Center / Murray  
J.E. Cosgriff Memorial Catholic School / SLC  
Jordan Valley Hospital / West Jordan (Med Surg)  
King's English Bookshop / SLC (R.E.A.D.)  
La Europa Academy - Girls' Residential Treatment / SLC  
Lakeview Hospital / Bountiful (Senior Psych Unit)  
LDS Hospital (IHC) / Rehabilitation Services  
Learning Services / Riverton (Adult Males with Long-term Disabilities)  
Legacy House of South Jordan  
Liberty Senior Center  
Life Care Center of Bountiful  
Life Care Center of SLC  
Lifelong Learning Center (adults with special needs)  
The Lodge at Riverton  
Matt's Place  
Meadowbrook Rehab  
Millcreek Center Library (R.E.A.D.)  
Mt. Olympus Rehab  
Murray Greenhouse Foundation  
Murray Library (R.E.A.D.)  
Neighborhood House (Senior day care) / SLC  
Neighborhood House (R.E.A.D.)  
North Canyon Care Center / Bountiful  
Orchard Cove Rehab / Bountiful  
Park Lane Senior Apts. / SLC (retirement housing)  
Parkside Elementary (R.E.A.D.)  
Primary Children's Hospital (IHC) / SLC (Inpatient Rehabilitation Services)  
Primary Children's Residential Treatment Center (IHC) / SLC (Children With Emotional and Abuse Issues and R.E.A.D.)  
Recovery Ways  
Redwood Elementary (R.E.A.D.)  
The Ridge at Cottonwood  
Riley Elementary (R.E.A.D.)  
Riverton Hospital (IHC)  
Riverton Library / Riverton (R.E.A.D.)  
Riverton Transitional Rehab  
Rocky Mountain Care - Cottage on Vine  
Ronald McDonald House / Salt Lake City  
Rowland Hall School

Sagewood at Daybreak  
Salt Lake Behavioral Health  
Salt Lake City International Airport  
Salt Lake City Libraries / SLC (R.E.A.D.)  
Salt Lake County Youth Services  
Salt Lake Regional Medical Center / SLC  
Sandy City Library (R.E.A.D.)  
Shriner's Hospital for Children / Salt Lake City (Children Undergoing Orthopedic Procedures)  
Skyline High School  
Smith Library (R.E.A.D.)  
South Davis Community Hospital / Bountiful (Long- and Short-term Rehab)  
South Valley Sanctuary / West Jordan (Woman & Child Center)  
Spectrum Academy  
Spring Creek Healthcare Center (Skilled Nursing Facility)  
St. Francis Xavier School  
St. Mark's Hospital  
Stonehenge Rehab Center  
Tooele County Senior Center  
Trailside Elementary School (R.E.A.D.)  
Turn Community Services

Newton Town Library / Logan (R.E.A.D.)  
Ogden Regional Medical Center  
Our House Assisted Living / Ogden  
Pioneer Elementary (R.E.A.D.)  
Pine View Transitional Rehab  
Plain City Elementary School (R.E.A.D.)  
Polk Elementary (R.E.A.D.)  
South Ogden Post-Acute / Ogden  
Stonehenge Rehab Center / Ogden  
Taylor Canyon Elementary / Ogden (R.E.A.D.)  
Utah State University / Logan  
Wasatch Elementary / Ogden (R.E.A.D.)  
Washington Terrace Elementary / Ogden (R.E.A.D.)  
Weber State University / Ogden  
Youth Futures Shelter Home

### UTAH – UTAH VALLEY AREA

American Fork Hospital  
Center for Change / Orem (Eating disorders)  
Courtyard at Jamestown / Provo  
Orem Library (R.E.A.D.)  
Pleasant Grove Library (R.E.A.D.)  
Springville Library (R.E.A.D.)  
Utah Valley Regional Medical Center / Provo

### UTAH – VERNAL AREA

Uintah Care Center

### SOUTHERN UTAH – ST. GEORGE & CEDAR CITY



Advanced Health of St. George / St. George  
Applegate Home Care and Hospice / St. George  
Bella Terra - Rehab Center / St. George  
Cedar City Library (R.E.A.D.) / Cedar City  
Cinnamon Hills Youth Crisis / St. George  
Coral Deseret Rehab / St. George

### UTAH – PARK CITY AREA

The Abington / Heber City (Assisted Living)  
Coalville Library (R.E.A.D.)  
National Ability Center  
Old Mill Elementary School (R.E.A.D.)  
Parley's Park Elementary (R.E.A.D.)  
Park City Medical Center  
South Summit Library (R.E.A.D.)  
Summit County Library (R.E.A.D.)  
Trailside Elementary (R.E.A.D.)

### UTAH – OGDEN / LOGAN

Archway Youth Service Center / Ogden  
Autumn Care Assisted Living / Hyde Park  
Bristol Hospice  
Christmas Box House (Children in care of state services) / Ogden  
Crestwood Care Center  
Fairfield Village of Layton  
Farr West Elementary (R.E.A.D.)  
George E. Wahlen Veterans Home / Ogden  
Harrison Pointe Healthcare and Rehab / Ogden  
Heritage Park Care Center / Roy (Alzheimer's Patients)  
Logan Regional Hospital / Logan  
Lomond Peak Rehab / Ogden  
McKay-Dee Hospital (IHC) / Ogden (Transitional Care, Psychiatric, Oasis Program and Rehabilitation Units)  
Mountain Ridge Assisted Living / Ogden  
Mountainside Elementary / Mendon (R.E.A.D.)

Dixie Montessori / Washington  
Dixie State University - Stress Relief / St. George  
Fossil Ridge Intermediate School / St. George  
IHC - Dixie Regional Medical Center / St. George  
The Meadows Retirement Home / St. George  
The Retreat at Sunbrook / St. George  
Ridgeview Gardens Assisted Living  
Rocky Mountain Hospice  
St. George Care and Rehabilitation Center  
St. George Library  
St. Rose Dominican Hospital / Las Vegas, NV  
Santa Clara Library / St. George  
Southern Utah University / Cedar City  
Spring Gardens Senior Living / Cedar City  
Sterling Court Assisted Living / St. George  
Sunrise Residential Treatment / Hurricane  
Washington City Library / Washington  
Washington County Crisis Center / St. George

### MONTANA – BOZEMAN & BELGRADE AREA

Arrowhead Elementary School (R.E.A.D.) / Livingston  
Aspen Pointe / Birchwood  
Bear Creek Respite / Bozeman  
Belgrade City Court  
Belgrade Community Library (R.E.A.D.)  
Bozeman Health / Deaconess Hospital (cancer treatment center, dialysis unit and surgical waiting room)  
Bozeman Lodge (Retirement)

Bozeman Public Library (R.E.A.D.)  
Bridger Rehab & Health Center / Bozeman  
Caslen Living Center / Livingston  
Chief Joseph Middle School / Bozeman  
Eagle Mount Camp / Bozeman  
Edgewood Vista (Retirement)  
Emily Dickinson Elementary (R.E.A.D.) / Bozeman  
Epicenter Therapy Services / Bozeman  
Gallatin Gateway School (R.E.A.D.)  
Gallatin County Re-Entry Program  
Gallatin County Rest Home / Bozeman  
Hawthorne Elementary School (R.E.A.D.)  
Heck-Quaw Elementary School (R.E.A.D.) / Belgrade  
High Country Care  
Highgate / Bozeman (retirement home)  
Hyalite Country Care  
Longfellow Elementary (R.E.A.D.)  
Missoula Public Library (R.E.A.D.)  
Monforton School (R.E.A.D.)  
Parkhaven Retirement / Bozeman  
Ridgeview School (R.E.A.D.) / Belgrade  
Spring Creek Inn / Bozeman  
Springmeadows Assisted Living / Bozeman  
Tobacco Root Mountain Care Center  
Whittier Elementary School (R.E.A.D.)  
Winans Elementary School (R.E.A.D.) / Livingston

### MONTANA – HELENA AREA

Apple-Rehab Cooney  
Broadwater Elementary School (R.E.A.D.)  
Bryant Elementary School (R.E.A.D.)  
Clancy School (R.E.A.D.)  
Four Georgians Elementary School (R.E.A.D.)  
Hunter's Pointe  
Jim Darcy Elementary School (R.E.A.D.)  
Lewis and Clark / Helena Library (R.E.A.D.)  
Radley Elementary School (R.E.A.D.)  
St. Peter's Hospital / Behavioral Unit  
Shodair Children's Hospital (R.E.A.D.)  
Touchmark on Saddle Drove  
VA Hospital

### IDAHO

3B Juvenile Detention Center / Idaho Falls  
Bridgeview Estates (long-term care center) / Twin Falls  
Cassia Regional Medical Center / Burley  
District 93 Schools (special presentations grades 9-12) / Idaho Falls  
Eastern Idaho Regional Medical Center (EIRMC) / Idaho Falls  
EIRMC Behavioral Health Center / Idaho Falls  
Fairwinds - Stone Creek (assisted living) / Idaho Falls  
Falls Valley Elementary (presentations grades 1-6) / Idaho Falls  
Hansen Public Library (R.E.A.D.)  
Harwood Elementary (R.E.A.D.)  
Jefferson Elementary (R.E.A.D.)  
Larsen-Saint Public Library / Preston (R.E.A.D.)  
Morning Star Senior Living / Idaho Falls  
Snake River Juvenile Detention Center / Twin Falls  
Southern Idaho Learning Center / Twin Falls  
Twin Falls Public Library (R.E.A.D.)

### KENTUCKY/OHIO

Hospice of Hope / Maysville  
Mason County Detention Center  
Maysville Nursing and Rehabilitation Facility  
Ohio Valley Manor / Ripley  
Pioneer Trace (nursing home) / Flemingsburg  
Women's Crisis Center (Domestic violence shelter) / Maysville

**ITA** INTERMOUNTAIN  
THERAPY ANIMALS  
4050 SOUTH 2700 EAST  
SALT LAKE CITY, UT 84124

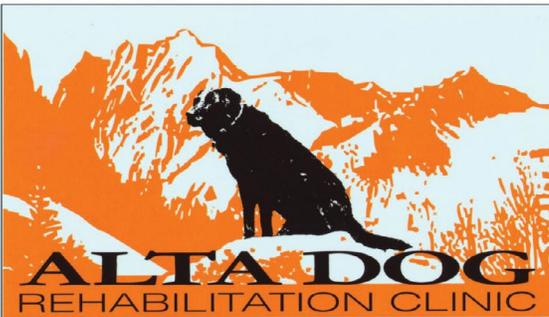
**Nonprofit Org.  
U.S. Postage  
PAID  
Salt Lake City, UT  
Permit #549**



**ELECTRONIC SERVICE REQUESTED**

**N O N • P R O F I T**

**Please patronize our ITA Supporters!**



**ALTA DOG**  
REHABILITATION CLINIC  
*Dedicated solely to rehabilitation*  
Services include underwater treadmill,  
therapeutic exercise programs, manual  
therapy, client education, modalities  
and dry needling.

**Tena Hosie, PT, CCRT**  
Certified Canine Rehabilitation Therapist  
**Annette Jensen, VT**  
**Megan Clark, RT**



7107 South 400 West #8, Midvale, UT  
385.226.5971  
AltaDogRehab.com  
AltaDogRehab@gmail.com

**Healing Dogs, One Paw at a Time**

Services Donated by  
[www.xmission.com](http://www.xmission.com)  
**XMISSION**  
Internet solutions provider  
**THANKS, XMISSION!**



IT'S AMAZING WHAT A LITTLE ❤️ CAN DO!

**(801) 294-5960 · UtahAnimalCare.com**  
698 W 500 S, Bountiful, UT 84087 · 1977 W North Temple, SLC, UT 84116



Where the **best** pets in the state  
come to play, **three years in a row!**

**(801) 683-3647 · UtahDogPark.com**  
596 W. 1500 S., Woods Cross, UT 84087 · 1977 W North Temple, Salt Lake City, UT 84116